



UNITED STATES POSTAL INSPECTION SERVICE





OUR MISSION



**Secure the Nation's
Mail System**



**Ensure Public Trust
in the Mail**



**Protect the
Postal Service**



THE UNITED STATES POSTAL INSPECTION SERVICE



**Postal
Inspectors**



**Postal
Police Officers**



**Professional,
Technical &
Administrative Staff**



**200
Federal Statutes
Enforced**



**16
Divisions**



**~250
Year History**



**National
Forensic
Laboratory**



**6.9K
Responses to Crime
Activity (Including
Violent Crimes) in 2022**



**~4.29K
Total Arrests
in 2022**



**1.56K
Assets Seized in 2022
Worth \$402M
(Victim Restitution)**



AREAS OF JURISDICTION



**Employee
Safety and
Security**



**Postal
Infrastructure**



**Mail Theft and
Robbery**



Revenue Fraud



Identity Theft



Mail Fraud



Suspicious Mail



Cybercrime



**Global Mail
Security**



**Illegal
Narcotics**



**Disaster
Response**



MAIL THEFT AND ROBBERIES



**CONFRONTING TOP
MAIL THEFT AND
POSTAL ROBBERY
THREATS THROUGH
3 KEY APPROACHES**

PROJECT SAFE DELIVERY



PREVENT
Education and awareness



PROTECT
Harden the target



ENFORCE
Bring criminals of Postal
crime to justice



REWARDS PROGRAM



**Murder/
Manslaughter**



**Money
Laundering**



Robbery



Mail Fraud



**Assault on Postal
Employees**



**Postage or Meter
Tampering**



**Burglary of
Post Office**



**Sexual Exploitation
of Children**



**Bombs or
Explosives, Poisons,
WMDs**



**Controlled
Substances,
Illegal Drugs, Cash
Proceeds from
Illegal Drugs**



**Offenses
Involving Postal
Money Orders**



**Theft, Possession,
Destruction, or
Obstruction of Mail
or USPS Property**



MAIL FRAUD



MAIL FRAUD TRENDS IMPACTING CONSUMERS



**Pandemic &
Disaster Schemes**



Romance Scams



Lottery Scams



Imposter Scams



Work from Home Scams



Counterfeit Checks Schemes



FRAUD PREVENTION

postalinspectors 0:53

Top 5 Scams Targeting Older Americans

1 Foreign Lotteries & Sweepstakes Scams

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postalinspectors And the #1 scam targeting older Americans is... sweepstakes & lottery scams. The flashy mailer says it all - you're the grand prize winner! Just pay a fee, and the \$\$ is yours. But, is it legit? For more info: <https://www.uspis.gov/tips-prevention/older-americans> #USPIS #FightFraud

June 15, 2021



IS THAT WORK-FROM-HOME GIG A SCAM?

National Consumer Protection Week: MARCH 6-12, 2022

REPORT: 877-876-2455

uspis.gov

WORLD ELDER ABUSE AWARENESS DAY

uspis.gov



PARTNERSHIPS TO COMBAT MAIL FRAUD SCHEMES



**Intellectual Property Rights
Center**



**Canadian Cross-Border
Partnership**



**American Bankers
Association**



**National Cyber Forensics &
Training Alliance**



**International Association of
Financial Crimes
Investigators**



**Better Business Bureau
Phone Banks**



REVENUE FRAUD



REVENUE FRAUD AND SCAMS



Retail Fraud



Billing Fraud



Refund Scams



**Payment Type
Fraud**



Counterfeit Scams



Bypass Mailing Scams



Short Paid Scams



REVENUE FRAUD TRENDS IMPACTING CONSUMERS



Counterfeit Stamp Scams



Counterfeit Label Scams



EFFORTS TO COMBAT REVENUE FRAUD AND SCAMS



Partnerships with Other Law Enforcement Agencies



CBP Customs Authority



Stopping Shipments Prior to Entering USPS Network



National Forensic Laboratory



Criminal and Civil Prosecution



Changes to Code of Federal Regulations



**WE PROTECT
EVERYONE
WHO GETS MAIL**



An article or substance designated as being capable of posing an unreasonable risk to health, safety and property during transportation.

HAZARDOUS MAIL



HAZMAT TRENDS IMPACTING MAIL



Mercury-Related Shipments



Class 1 Explosive Items



**Lithium Batteries
(Exceeding 100Wh)**



**Corrosive Cleaning Materials
(Liquid)**



Aerosol Flammable Types



Strike Anywhere Matches



HAZMAT SAFETY BEST PRACTICES

- ✓ Ensure you are knowledgeable in **Mailability Compliance**.
- ✓ Some hazardous materials are stillailable when **Postal Service requirements** are satisfied.
- ✓ Differentiate between **consumer commodities, materials eligible for limited quantity, and HAZMAT** before shipping.
- ✓ You may be **liable if you knowingly mail items or materials** that are dangerous or injurious to life, health, or property.
- ✓ Hazardous materials are known as **"dangerous goods"** in international commerce.

- **Publication 52, Hazardous, Restricted, and Perishable Mail**



- **Domestic and International Mail Manuals**





KEY TAKEAWAYS





MAIL CENTER SECURITY

Best Practices for Businesses

Ensure safe mail handling standards for your company by conducting a **risk assessment of your mail operations** and implementing security measures for:

1. Personnel
2. Access Control
3. Registered Mail™ and High-Value Shipments
4. Company Funds
5. Postage Meters

- Publication 166, Guide to Mail Center Security





MAIL THEFT PREVENTION

Best Practices for Consumers

- ✓ **Promptly pickup mail** – and take packages inside.
- ✓ Use the **hold for pickup** option for packages and **USPS Hold Mail Service** when you're away.
- ✓ Hand all outgoing mail to your **letter carrier** or mail it at a **local Post Office** or **secure receptacle** at your business.
- ✓ Request **signature confirmation** for important mailings.
- ✓ Inquire about **overdue mail** immediately.
- ✓ File a **change of address** with the Postal Service and let your financial institutions know as well.

■ USPS Informed Delivery Service



■ USPS Hold For Pickup Service





MAIL FRAUD SCHEMES

Best Practices for Businesses

- ✓ **Check for authenticity** if you ever receive a request demanding immediate payment prior to making a payment in any form.
- ✓ Ensure **clear internal controls are in place** prior to issuing payments.
- ✓ Implement **processes for all significant payments** to require written and verbal approval by more than one person.
- ✓ Check with your bank to see if they **provide services for businesses** that detect counterfeit and fraudulent payments.
- ✓ Conduct **regular audits** of business financial account transactions.
- ✓ Establish a **program to advise employees** on how to identify common fraud schemes and report suspected fraud.

■ USPIS Mail Fraud Tips





MAIL FRAUD SCHEMES

Best Practices for Consumers

- ✓ **Read everything** given or mailed to you **before taking action**.
- ✓ Do your due diligence by **checking online or with a consumer advocacy group** before taking action.
- ✓ **Don't share financial information** – Social Security number, credit card, or bank account numbers – with anyone you don't know and don't trust.
- ✓ **Don't be pressured** into making an immediate decision.

■USPIS Mail Fraud Tips





REVENUE FRAUD AND SCAMS

Best Practices for Stamps

- ✓ Only purchase stamps from **the Postal Service**.
- ✓ If the **discount looks too good to be true**, then the stamps are likely counterfeit.

Best Practices for Labels

- ✓ Each company should use their **own postage account**.
- ✓ Ensure consolidators placard containers and are **not comingling your shipment** with those from other companies.
- ✓ Provide **customer account information** in a timely manner if requested by the Inspection Service or Postal Service.
- ✓ USPS can **help to identify fraud** if you let them know which consolidators/ brokers you are using.

- **Monitor dashboard to check for suspected fraud and report fraud at: PostageFraudReporting@uspis.gov**

- **Counterfeit Stamp PSA**





WHERE TO REPORT CRIME

Visit: <https://www.uspis.gov/report>

Call: 877-876-2455



CONTACT US



