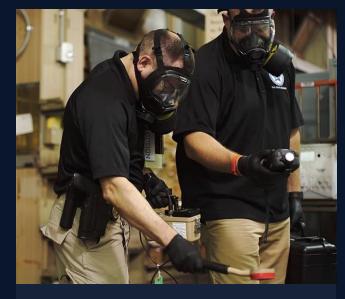


UNITED STATES POSTAL INSPECTION SERVICE





OUR MISSION



Secure the Nation's Mail System



Ensure Public Trust in the Mail



Protect the Postal Service



THE UNITED STATES POSTAL INSPECTION SERVICE





AREAS OF JURISDICTION





MAIL THEFT AND ROBBERIES



PROJECT SAFE DELIVERY

CONFRONTING TOP MAIL THEFT AND POSTAL ROBBERY THREATS THROUGH 3 KEY APPROACHES





PROTECT Harden the target



ENFORCE Bring criminals of Postal crime to justice

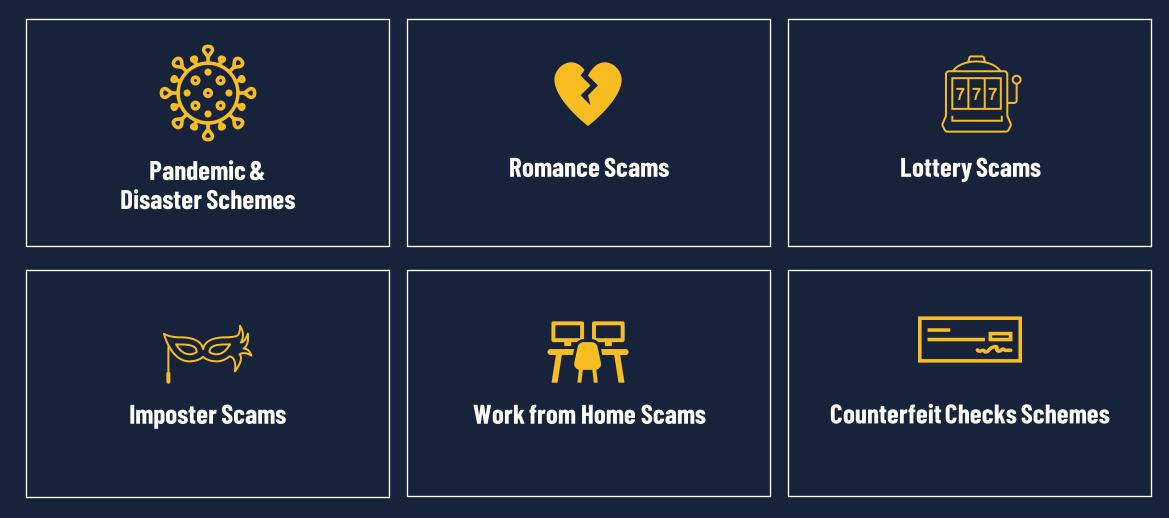




MAIL FRAUD



MAIL FRAUD TRENDS IMPACTING CONSUMERS





FRAUD PREVENTION



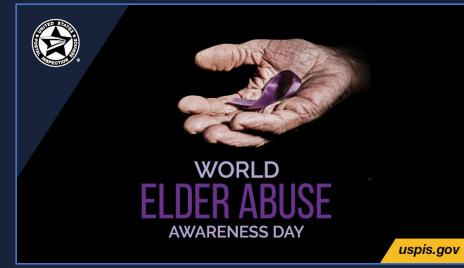
404 views · Liked by lapdsoutheast

postalinspectors And the #1 scam targeting older Americans is... sweepstakes & lottery scams. The flashy maller says it all - you're the grand prize winner! Just pay a fee, and the \$\$ is yours. But, is it legit? For more info: https://www.uspis.gov/tips-prevention/older-americans #USPIS #FightFraud

June 15, 2021









PARTNERSHIPS TO COMBAT MAIL FRAUD SCHEMES





REVENUE FRAUD



REVENUE FRAUD AND SCAMS





REVENUE FRAUD TRENDS IMPACTING CONSUMERS

Counterfeit Stamp Scams

Counterfeit Label Scams



EFFORTS TO COMBAT REVENUE FRAUD AND SCAMS







WE PROTECT EVERYONE WHO GETS MAIL

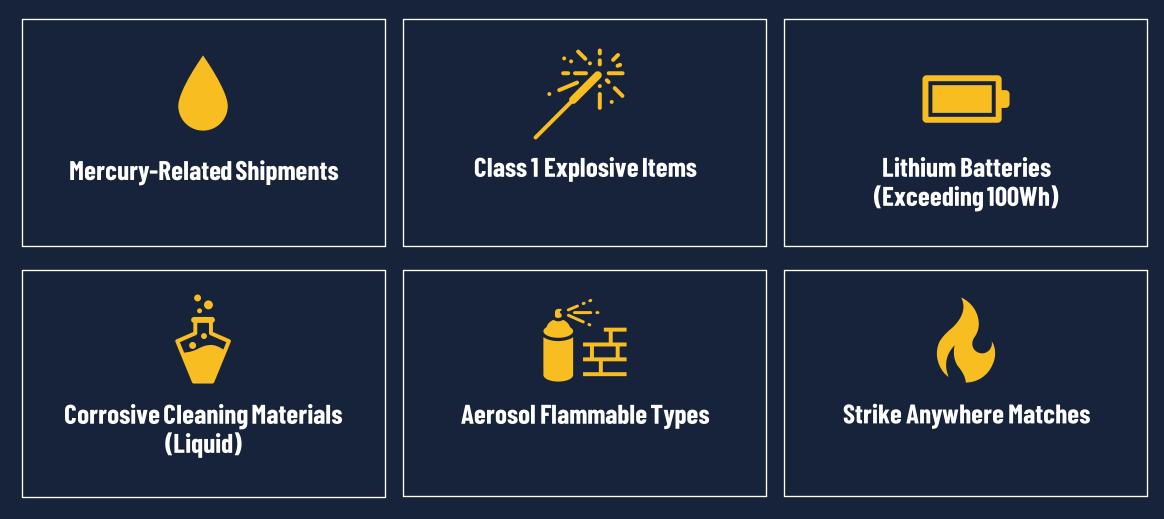


An article or substance designated as being capable of posing an <u>unreasonable</u> risk to health, safety and property during transportation.

HAZARDOUS MAIL



HAZMAT TRENDS IMPACTING MAIL





HAZMAT SAFETY BEST PRACTICES

- Ensure you are knowledgeable in Mailability
 Compliance.
- Some hazardous materials are still mailable when
 Postal Service requirements are satisfied.
- Differentiate between consumer commodities, materials eligible for limited quantity, and HAZMAT before shipping.
- You may be liable if you knowingly mail items or materials that are dangerous or injurious to life, health, or property.
- Hazardous materials are known as "dangerous goods" in international commerce.

 Publication 52, Hazardous, Restricted, and Perishable Mail



 Domestic and International Mail Manuals





KEY TAKEAWAYS



MAIL CENTER SECURITY

Best Practices for Businesses

Ensure safe mail handling standards for your company by conducting a **risk assessment of your mail operations** and implementing security measures for:

1. Personnel

2. Access Control

- **3.** Registered Mail[™] and High-Value Shipments
- **4.** Company Funds
- **5.** Postage Meters

Publication 166, Guide to Mail Center Security





MAIL THEFT PREVENTION

Best Practices for Consumers

- Promptly pickup mail and take packages inside.
- ✓ Use the hold for pickup option for packages and USPS Hold Mail Service when you're away.
- Hand all outgoing mail to your letter carrier or mail it at a local Post Office or secure receptacle at your business.
- Request signature confirmation for important mailings.
- ✓ Inquire about **overdue mail** immediately.
- ✓ File a change of address with the Postal Service and let your financial institutions know as well.

USPS Informed Delivery Service



USPS Hold For Pickup Service





MAIL FRAUD SCHEMES

Best Practices for Businesses

- Check for authenticity if you ever receive a request demanding immediate payment prior to making a payment in any form.
- Ensure clear internal controls are in place prior to issuing payments.
- ✓ Implement **processes for all significant payments** to require written and verbal approval by more than one person.
- Check with your bank to see if they provide services for businesses that detect counterfeit and fraudulent payments.
- ✓ Conduct **regular audits** of business financial account transactions.
- Establish a program to advise employees on how to identify common fraud schemes and report suspected fraud.

USPIS Mail Fraud Tips





MAIL FRAUD SCHEMES

Best Practices for Consumers

- Read everything given or mailed to you before taking action.
- Do your due diligence by checking online or with a consumer advocacy group before taking action.
- Don't share financial information Social Security number, credit card, or bank account numbers – with anyone you don't know and don't trust.
- ✓ **Don't be pressured** into making an immediate decision.

USPIS Mail Fraud Tips





REVENUE FRAUD AND SCAMS

Best Practices for Stamps

- ✓ Only purchase stamps from **the Postal Service**.
- ✓ If the discount looks too good to be true, then the stamps are likely counterfeit.

Best Practices for Labels

- Each company should use their own postage account.
- Ensure consolidators placard containers and are not comingling your shipment with those from other companies.
- Provide customer account information in a timely manner if requested by the Inspection Service or Postal Service.
- ✓ USPS can **help to identify fraud** if you let them know which consolidators/ brokers you are using.

 Monitor dashboard to check for suspected fraud and report fraud at: <u>PostageFraudReporting@uspis.gov</u>

Counterfeit Stamp PSA





WHERE TO REPORT CRIME

Visit: <u>https://www.uspis.gov/report</u>

Call: 877-876-2455



CONTACT US



