

# OHIO AUDITOR OF STATE

# CYBERSECURITY



# CHECKLIST

## PREPAREDNESS: WHAT TO DO

- ✓ Create a response plan and team
- ✓ Plan should include the office holder or head of the organization, IT, Legal, Finance and Public Relations at a minimum
- ✓ Establish clear action items
- ✓ Identify key contacts
- ✓ Know your reporting guidelines
- ✓ Encrypt sensitive data
- ✓ Map locations of critical data
- ✓ Restrict access
- ✓ Follow a retention policy
- ✓ Purge old employee accounts

## REACTION: WHAT NOT TO DO

- ✓ Do NOT pretend it isn't happening
- ✓ Do NOT try to fix or look at computers and networks
- ✓ Do NOT turn off computers\*
- ✓ Do NOT attempt to image computers
- ✓ Do NOT connect USB/storage devices or any other machine
- ✓ Do NOT run Antivirus or malware software
- ✓ Do NOT turn back on a machine or network if turned off

## REACTION: WHAT TO DO

- ✓ Stop additional loss and contact IT immediately
- ✓ Have IT change security access and passwords if possible
- ✓ Respond to an arranged meeting area with plan
- ✓ Use your established reporting channel "privileged personnel only"
- ✓ Contact proper law enforcement
- ✓ Take note of date/time, persons involved etc. for notification and reporting requirements
- ✓ Wait for law enforcement/forensic experts to arrive
- ✓ Handle media requests

\* - Unless you have a recent backup and/or are an IT professional. Shutting down your computer can disrupt the malware connection and potentially cause complete loss.